

Public Support - Support Request #12014

EBPRODUCTSUPPORT-7810 Failed to set map property using SCFE

2020-09-01 10:15 - hidden

Status:	Closed		
Priority:	Normal		
Category:			
Customer:	ELEKTROBIT	Product Issue Numbers:	https://support.digitalwerk.net/issues/11974
Department:	SUPPORT	Affected Products:	ADTF 3.8.0, ADTF Device Toolbox 3.2.0, ADTF Device Toolbox 3.3.0
Requester's Priority:	Normal	Platform:	Windows 10 64bit
Support Level:	2nd Level	Topic:	DeviceTB::Common
Resolution:	Duplicate Issue	FAQ Links:	
Description			
Supportanfrage			
One of our colleagues found a bug of the device toolboxes (same for 3.2 and 3.3) in combination with ADTF 3.8:			
In Configuration Editor, add a CAN Config Decoder Filter. Add Can Support Service and set a dbc file. Right Click and select CAN Signal Config Editor and create and save a configuration.			
After closing the Editor the pins are correctly created according to the Configuration but the MapFilename in the Properties of the filter is set to some internal Qt command. So launching fails. See pic.			
[cid:image001.png@01D68045.B61D2370]			
In ADTF 3.7 and Device Toolbox 3.2. the MapFilename was correctly set to the saved file path. So obviously this is a bug related to the new Qt version.			
Lösung			
Der Bug kam in der 3.8 mit den linked graph properties und wurde zur 3.9 im Zuge des redesigns gleich mit gefixt, dafür gab es kein explizites Ticket.			
Workaround für 3.8 ist das Setzen via Property editor, nur der Close des SCFE sorgt dafür, hier haben wir was auf QML Seite übersehen...			

History

#1 - 2020-09-01 14:36 - hidden

- Project changed from Public Support to 7
- Status changed from New to In Progress
- Topic set to DeviceTB::Common
- Customer set to ELEKTROBIT
- Department set to SUPPORT
- Affected Products ADTF 3.8.0, ADTF Device Toolbox 3.2.0, ADTF Device Toolbox 3.3.0 added
- Platform Windows 10 64bit added

#2 - 2020-09-03 14:46 - hidden

- Resolution set to Known Problem

Unfortunately that seems to be a (already known) bug, which will be fixed within the next ADTF 3.9 version. As a workaround you have to manually set the property once again.

The new version will hopefully released within the next weeks

#3 - 2020-09-03 14:47 - hidden

- Status changed from In Progress to To Be Closed
- Resolution changed from Known Problem to Duplicate Issue

- Product Issue Numbers set to <https://support.digitalwerk.net/issues/11974>

#4 - 2020-09-04 09:32 - hidden

Hi Benedict,

could you give us the Bug-ID? I looked up <https://support.digitalwerk.net/projects/download-center/wiki/KnownProblems> but guess there are no recent updates there.

Interesting information that you plan directly for 3.9.

Grüße,
Jochen

#5 - 2020-09-04 10:02 - hidden

unfortunately i neither have nor find the requested bug-id. I will ask the person in charge on monday

#6 - 2020-09-09 08:14 - hidden

Hi,

any news regarding the bug ID? Because the case is set to "to be closed"?

BR, Anja

#7 - 2020-09-14 13:54 - hidden

Hi supporters,

looks like the ADTF 3.9 provides a reworked property editor. The release notes do not mention this bug explicitly. So I guess one has to check again whether the bug is removed.

Could you verify whether the bug is removed in version 3.9/Device TB 3.3?

BR,
Jochen

#9 - 2020-09-15 08:19 - hidden

- Status changed from *To Be Closed* to *In Progress*

Hallo Patrick,
kannst Du Dir das bitte nochmal ansehen? Siehe Auch verlinktes Ticket.
Die Lösung sollte bereits korrekt im ADTF 3.9 Release enthalten sein.
Danke

#10 - 2020-09-15 11:55 - hidden

Matthias Fick-Gredler wrote:

Hallo Patrick,
kannst Du Dir das bitte nochmal ansehen? Siehe Auch verlinktes Ticket.
Die Lösung sollte bereits korrekt im ADTF 3.9 Release enthalten sein.
Danke

Habe es mit ADTF 3.9.0 und DeviceTB 3.3.0 ausprobiert. Bei mir tritt der Fehler nicht auf.

#11 - 2020-09-15 13:10 - hidden

- Status changed from *In Progress* to *Customer Feedback Required*

Hallo Jochen,
Hallo Anja,

Lösung sollte in der aktuellen Version enthalten sein.
Wenn von Eurer Seite nicht dagegen spricht, schließen wir damit das Ticket.

Gruß
Matthias

#12 - 2020-09-30 13:18 - hidden

- Subject changed from EBPRODUCTSUPPORT-7810 CAN Config Decoder Filter and Signal Config Filter Editor in ADTF 3.8 to EBPRODUCTSUPPORT-7810 Failed to set map property using SCFE

- Description updated

- Status changed from Customer Feedback Required to To Be Closed

Der Bug kam in der 3.8 mit den linked graph properties und wurde zur 3.9 im Zuge des redesigns gleich mit gefixt, dafür gab es kein explizites Ticket. Workaround für 3.8 ist das Setzen via Property editor, nur der Close des SCFE sorgt dafür, hier haben wir was auf QML Seite übersehen...

#13 - 2020-09-30 13:19 - hidden

- Project changed from 7 to Public Support

- Private changed from Yes to No

#14 - 2020-10-06 10:27 - hidden

- Status changed from To Be Closed to Closed

Files

image001.png	28.6 KB	2020-09-01	hidden
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