# Public Support - Support Request #1215

## ADTF 2.13.2 Required - download from Download Center

2017-09-22 08:30 - hidden

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | | |
| **Priority:** | Normal | | | |
| **Category:** | | | | |
| **Customer:** | DAIMLER | **Product Issue Numbers:** | | |
| **Department:** | | **Affected Products:** | ADTF 2.13.2 | |
| **Requester's Priority:** | Normal | **Platform:** | Windows 7 64bit | |
| **Support Level:** | 2nd Level | **Topic:** | ADTF::License | |
| **Resolution:** | Solved Issue | **FAQ Links:** | | |

**Description**

**Supportanfrage**

Hello Digitalwerk,

I like to have two ADTF 2.13.2 Developer License for two different standalone windows 7 PC.
Can you please let me know how can I get the installation and license Files.

Regards,
Anil Sharma

**Lösung**

ADTF version can be downloaded in the Download Center.
https://support.digitalwerk.net/projects/download-center

**History**

**#1 - 2017-09-22 08:46 - hidden**

*- Status changed from New to In Progress*

*- Topic set to ADTF::License*

*- Resolution set to Solved Issue*

*- Customer set to DAIMLER*

*- Affected Products ADTF 2.13.2 added*

*- Platform Windows 7 64bit added*

Dear Anil Sharma,

you can find the ADTF 2.13.2 version in our Download Center here on the support site.
https://support.digitalwerk.net

For the licenses: Just send two Email requests for the licenses.
One Email for each license please.
**Important: We need the MAC address of the Standard Ethernet Adapter (LAN) of the PC to create the license!**

If this answers your question, can we close this support ticket?

**#2 - 2017-09-22 08:47 - hidden**

*- Status changed from In Progress to Customer Feedback Required*

**#3 - 2017-09-22 08:50 - hidden**

Please find the direct link for the Download Center:
https://support.digitalwerk.net/projects/download-center

**#4 - 2017-09-22 10:28 - hidden**

*- Project changed from Public Support to 9*

**#5 - 2017-09-25 09:27 - hidden**

Dear Anil Sharma,

can we close this ticket?
Would it be ok to change the ticket to public if we close it?
Please let us know until 27.09.2017.
Thank you.

**#6 - 2017-09-25 09:43 - hidden**

Yes, sure you can close the ticket.
I did not understand making the ticket as public, I think if there is no problem then you can make it.

**#7 - 2017-09-25 09:49 - hidden**

*- Subject changed from ADTF 2.13.2 Required to ADTF 2.13.2 Required - download from Download Center*

*- Description updated*

*- Status changed from Customer Feedback Required to To Be Closed*

*- Private changed from Yes to No*

Ticket kann geschlossen werden

**#8 - 2017-09-25 09:59 - hidden**

*- Project changed from 9 to Public Support*

*- Description updated*

*- Status changed from To Be Closed to Closed*