

Public Support - Support Request #13233

Error message starting ADF Launcher from explorer

2021-01-18 08:00 - hidden

Status:	Closed	Product Issue Numbers: Affected Products: ADF 3.7.1 Platform: Windows 10 64bit Topic: ADF::Common FAQ Links:
Priority:	Normal	
Category:		
Customer:	CARIAD	
Department:	G3-3	
Requester's Priority:	Normal	
Support Level:	2nd Level	
Resolution:	Solved Issue	

Description

Support Anfrage:

Ok got it. Installed license and run program from bin\adtf_launcher?
Keeps asking for -s and some parameter?

Lösung

If you follow our getting started, after launching with ADF Control, the connected ADF System / ADF Launcher is in Runlevel 1 (RL_System).

You have to increase the Runlevel to 5 (RL_Running), in which the Player sends Samples.

See step 5 in linked tutorial https://support.digitalwerk.net/adtf/v3/guides/getting_started.html:

```
5. Now you are in the Interactice Mode of ADF Control, the ADF Session is already launched and i
n the first runlevel (RL_System). Type rl running or rl 5 into the console for changig to runlevel
to RL_Running
```

I think this is your current state and description about "stuck", you have to do the same like you "click" in GUI Control.

If you want to direct launch running from ADF Configuration using ADF Control, you can extend the related Launch Options with --run or craete additional ones (Tools -> Options... -> Launchers)

- Options -> https://support.digitalwerk.net/adtf/v3/guides/tools_adtf_configuration_editor.html#options
- --run -> https://support.digitalwerk.net/adtf/v3/guides/tools_adtf_control.html

If you don't need control access during runtime, I would recommend the direct ADF Launcher Options which will automatic set RL_Running:

- Default Launch Options -> https://support.digitalwerk.net/adtf/v3/guides/tools_adtf_configuration_editor.html#sessions_view
- Best Practise Tooling -> https://support.digitalwerk.net/adtf/v3/guides/bestpractice_tooling.html

History

#2 - 2021-01-18 08:01 - hidden

- Status changed from New to In Progress

- Author changed from hidden to hidden

#3 - 2021-01-18 08:10 - hidden

Hi John,

i think you refer to ADF 3.x , right?

Please go to our Download Center - [Overview of Products and Documentation](#) site.

Here take a look to the [ADTF documentation](#) and to the [ADTF3 Guides](#).

Within the Guides you will also find a section [Getting Started](#)

Here you will find the information about how to use and start ADF 3.x

Does this help you?

#4 - 2021-01-18 08:10 - hidden

- Status changed from In Progress to Customer Feedback Required

#5 - 2021-01-19 08:15 - hidden

- File Screenshot (1).png added

Yes I found it.

I am seeing no player found. Is this problem or need to install something else?

John

#6 - 2021-01-19 09:56 - hidden

- Status changed from Customer Feedback Required to In Progress

- Affected Products ADF 3.7.1 added

This could be a problem within the DEMO examples.

We will have a look into this.

You have tried to use the "Demo ADF2 Video Decompressor Filter Session" example?

#7 - 2021-01-19 09:59 - hidden

- Affected Products deleted (ADF 3.10.0)

#9 - 2021-01-20 07:45 - hidden

Demo ADF2 Video Decompressor Filter Session using ADF Control option gets stuck. If use ADF Control with GUI option it seems to work

#10 - 2021-01-20 13:19 - hidden

- Status changed from In Progress to Customer Feedback Required

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#11 - 2021-01-27 11:22 - hidden

Hi John,

have you received the last information?

We haven't got any feedback.

Can we close the ticket?

#12 - 2021-01-28 08:13 - hidden

- Project changed from 30 to Public Support

- Subject changed from Starting ADF to Error message starting ADF Launcher from explorer

- Description updated

- Status changed from Customer Feedback Required to To Be Closed

- Private changed from Yes to No

- Resolution set to Solved Issue

#13 - 2021-07-26 13:24 - hidden

- Customer changed from Car.SW Org. to CARIAD

#14 - 2022-01-17 08:17 - hidden

- Status changed from To Be Closed to Closed

Files

Screenshot (1).png	307 KB	2021-01-19	hidden
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