Public Support - Support Request #1469

Linux License Installation

2017-12-12 17:13 - hidden

Status:	Closed			
Priority:	Normal			
Category:				
Customer:	DAIMLER	**Product Issue Numbers:**		
Department:	IT	**Affected Products:**	ADTF 2.7.1	
Requester's Priority:	Normal	**Platform:**	Other Linux 64bit	
Support Level:	2nd Level	**Topic:**	ADTF::License	
Resolution:	No Customer Feedback	**FAQ Links:**		

Description

Supportanfrage

We just got our new licenses at Daimler in Portland and this is our first time installing the license. Our administrator would like to know what is the best place to install the license file. Please ignore issue 1468, it was not containing all the information. Thank you.

Lösung

It depends on the user permissions, ADTF will look on linux systems as follows:

- <home>/.adtf/adtf<ADTF_MAJOR_VERSION>.lic
- /etc/adtf<ADTF_MAJOR_VERSION>.lic

In your case <ADTF_MAJOR_VERSION> = 2

- <home>/.adtf/adtf2.lic
- /etc/adtf2.lic

Note:

Because you choose "Other Linux 64Bit" as plattform, please be informed that we can only give support if you are using the correct ubuntu (with which your ADTF version is compiled and we have tested).
At least you must fulfill the correct dependencies for your environment otherwise we can not reproduce certain issues.
For more information please have a look at <ADTF_DIR>\doc\README.txt

History

#2 - 2017-12-12 17:42 - hidden

- Status changed from New to Rejected

#5 - 2017-12-12 17:43 - hidden

- Project changed from Public Support to 9

- Status changed from Rejected to New

- Topic set to ADTF::License

#6 - 2017-12-12 17:52 - hidden

- Status changed from New to Customer Feedback Required

Dear Steve,

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#7 - 2017-12-18 09:01 - hidden

- Description updated

- Status changed from Customer Feedback Required to To Be Closed

- Resolution set to No Customer Feedback

No customer feedback, issue will be closed

#8 - 2017-12-18 09:01 - hidden

- Status changed from To Be Closed to Closed

#9 - 2018-01-25 11:54 - hidden

- Project changed from 9 to Public Support

- Private changed from Yes to No