Public Support - Support Request #1476

Error while playing a dat file in adtf version 2.13.2

2017-12-15 05:50 - hidden

Status:	Closed			
Priority:	Normal			
Category:				
Customer:	DAIMLER	**Product Issue Numbers:**		
Department:	MBRDI	**Affected Products:**	ADTF 2.13.2	
Requester's Priority:	Blocker	**Platform:**	Windows 7 64bit	
Support Level:	2nd Level	**Topic:**	DisplayTB::Common	
Resolution:	No Customer Feedback	**FAQ Links:**		

Description

Supportanfrage

While attempting to play a dat file, I got an error as attached in the log.csv file

Lösung

Missing Scope Display

History

#1 - 2017-12-18 09:05 - hidden

- Project changed from Public Support to 9

- Status changed from New to In Progress

- Topic set to DisplayTB::Common

#2 - 2017-12-18 09:08 - hidden

- Status changed from In Progress to Customer Feedback Required

As I don't know your setup, it has nothing to do with the Harddisk Player or the DAT File.

Could not create instance of class "adtf.visual.scope_display"

This means your configuration uses the Scope Display Filter of the Device Toolbox.
Make sure you have installed the Device Toolbox (in the addons directory of your ADTF) or anyway (then please adapt the plugin pathes so that the PLBs can be found).
If you do not need this display, deactive or remove it.

#5 - 2018-01-10 17:22 - hidden

- Description updated

- Status changed from Customer Feedback Required to To Be Closed

- Resolution set to No Customer Feedback

#6 - 2018-01-10 17:22 - hidden

- Status changed from To Be Closed to Closed

#7 - 2018-01-25 11:54 - hidden

- Project changed from 9 to Public Support

- Private changed from Yes to No

Files

log.csv	5.3 KB	2017-12-15	hidden