

## Public Support - Support Request #15960

### Launch from Configuration Editor not working on clean Ubuntu 20.04

2021-12-03 08:15 - hidden

<b>Status:</b>	Closed	
<b>Priority:</b>	Normal	
<b>Category:</b>		
<b>Customer:</b>	VW	<b>Product Issue Numbers:</b>
<b>Department:</b>	FORSCHUNG	<b>Affected Products:</b> ADTF 3.9.1
<b>Requester's Priority:</b>	Normal	<b>Platform:</b> Ubuntu 20.04 64bit
<b>Support Level:</b>	2nd Level	<b>Topic:</b> ADTF::Common
<b>Resolution:</b>	Solved Issue	<b>FAQ Links:</b>
<b>Description</b>		
<b>Supportanfrage</b>		
<p>I tried to get ADTF3.9.1 running under Ubuntu 20.04, but unfortunately I failed. I know, that you recommend Ubuntu 16.04 - but unfortunately we have to use the newest Ubuntu version due to get the newest deep learning stuff running. Do you know, when there will be a version for Ubuntu 20.04.?</p> <p>Anyway, maybe the error is not connected to Ubuntu 20.04:</p> <p>The configuration editor starts as expected and I tried the example as stated in the documentation. The 'Demo Playback Session' could be loaded but if I launch the ADTF Control it does not start and just said that it failed. On the console I got the message (at start up):</p> <p>QML debugging is enabled. Only use this in a safe environment. "Failed to extract system scaling from OS 'ubuntu 20.04', using fallback setting '1.0'"</p> <p>Any ideas, comments?</p> <p>Do I have to install the toolboxes to get the demos running?</p>		
<b>Lösung</b>		
<p>The launch options are using xterm on linux, which was missing.</p>		

#### History

##### #1 - 2021-12-03 09:01 - hidden

- Status changed from New to Customer Feedback Required
- Topic set to ADTF::Common

Hello Thorsten,

it should work on Ubuntu 20.04 as well.

So if I get you right:

- 1) Execute Configuration Editor -> works
- 2) Open example project -> works
- 3) Launch Playback Session using ADTF Control -> not working ?

First thing which comes to my mind, the custom launch options from Configuration Editor requires xterm on Linux. Have you installed this package ?

##### #2 - 2021-12-03 09:24 - hidden

Many thanks,

that solved the problem. I missed the xterm.

Thorsten

**#3 - 2021-12-03 09:26 - hidden**

- *Project changed from 20 to Public Support*
- *Subject changed from ADTF3.9.1 and Ubuntu 20.04 to Launch from Configuration Editor not working on clean Ubuntu 20.04*
- *Description updated*
- *Status changed from Customer Feedback Required to To Be Closed*
- *Private changed from Yes to No*
- *Resolution set to Solved Issue*

**#4 - 2022-01-17 08:17 - hidden**

- *Status changed from To Be Closed to Closed*