Public Support - Support Request #3728

compatibility issue with ADTF 2.14.0 64bit and Windows 10 64 bit

2018-08-11 05:54 - hidden

Status:	Closed			
Priority:	Normal		**Product Issue Numbers:**	
Category:				
Customer:	AUDI			
Department:	China		**Affected Products:**	ADTF 2.14.0
Requester's Priority:	Normal		**Platform:**	Windows 10 64bit
Support Level:	2nd Level		**Topic:**	ADTF::Common
Resolution:	Not Supported Scope		**FAQ Links:**	

Description

Support Request:

Is there compatibility issue for ADTF 2.14.0 on Windows 10 64bit?

Solution:

Unsupported Windows Version.
ADTF 2 is neither tested nor supported in Windows 10

History

#1 - 2018-08-13 10:42 - hidden

- Status changed from New to In Progress

- Topic set to ADTF::Common

Hello Dun Suo,

Though it *may* work, ADTF 2 is neither tested nor supported in Windows 10.

If ADTF doesn't start at all, please refer to [ADTF does not start, or starts and quits immediately](#) as there is often a problem regarding the Python Version

Best regards,
Michael

#2 - 2018-08-14 11:58 - hidden

- Status changed from In Progress to Customer Feedback Required

#3 - 2018-08-17 08:48 - hidden

Hello Duo Sun,

did this information help you?
Can we close this ticket?

Please give us feedback until 21.08.2018

Best regards,
Michael

#5 - 2018-08-20 08:30 - hidden

Yes,
Thank you very much, please close.

Mit freundlichen Grüßen / Best regards / -□□□□

Duo Sun 🔲🔲

#6 - 2018-08-22 09:08 - hidden

- Description updated

- Status changed from Customer Feedback Required to To Be Closed

- Resolution set to Not Supported Scope

#7 - 2018-09-11 15:37 - hidden

- Status changed from To Be Closed to Closed

- Private changed from Yes to No