

Public Support - Support Request #4274

Video data cannot be extracted from .dat file using ADTF DATExporter

2018-09-27 07:56 - hidden

Status:	Closed	
Priority:	Normal	
Category:		
Customer:	DAIMLER	Product Issue Numbers:
Department:		Affected Products: ADTF 2.10.0
Requester's Priority:	Normal	Platform: Windows 7 32bit, Windows 7 64bit
Support Level:	2nd Level	Topic: ADTF::Datexporter
Resolution:	No Customer Feedback	FAQ Links:
Description		
Support Anfrage:		
I am not able to generate video from the DAT exporter in ADTF dev tool. Already have streaming lib installed.		
Lösung:		
Please have a look to the help of the datexporter: adtf_datexporter.exe -help Also have a look to the Usermanual ADTF Kap. 3.10.1 DAT Exporter. Probably you will need the Video Compression Toolbox installed. You will also need a video codec installed on the system. For details please have a look to the Usermanual Compression TB		

History

#1 - 2018-09-27 10:09 - hidden

- Project changed from Public Support to 9
- Status changed from New to In Progress
- Topic set to ADTF::Datexporter

Can you please give us a few more information about what you try to do and what is not working.

Important:

Please have a look to the [Usermanual ADTF](#) Kap. 3.10.1 DAT Exporter.
Probably you will need the Video Compression Toolbox installed.
You will also need a video codec installed on the system.
For details please have a look to the [Usermanual Compression TB](#)

Please also have a look to the help of the datexporter: adtf_datexporter.exe -help

Note: The online Usermanual is the latest/up-to-date version.

Please let us know if the information in the help and Usermanual solve your problem.

#2 - 2018-09-27 10:09 - hidden

- Status changed from In Progress to Customer Feedback Required

#3 - 2018-10-04 09:08 - hidden

Hello Abhijit,

we have not received any feedback.

Can we close the ticket?

Please give us feedback until tomorrow 05.10.2018.

#5 - 2018-10-08 09:14 - hidden

Hello Abhijit,

please give us feedback until 10.10.2018,
otherwise this ticket will be closed

Best regards,
Michael

#6 - 2018-10-10 15:03 - hidden

- *Description updated*
- *Status changed from Customer Feedback Required to To Be Closed*
- *Resolution set to No Customer Feedback*

Kein Anwenderfeedback.
Ticket kann geschlossen werden.

#7 - 2018-10-11 09:32 - hidden

- *Project changed from 9 to Public Support*
- *Status changed from To Be Closed to Closed*
- *Private changed from Yes to No*

#8 - 2018-10-11 09:33 - hidden

- *Subject changed from Video cannot be generated from Dat exporter to Video data cannot be extracted from .dat file using ADTF DATExporter*