Public Support - Support Request #4436

Install displaytoolbox on Ubuntu not possible in addons

2018-10-15 17:52 - hidden

Status:	Closed		
Priority:	Normal		
Category:			
Customer:	ETAS	**Product Issue Numbers:**	https://www.cip.audi.de/jira/browse/ADIS TB-833
Department:	ESW	**Affected Products:**	ADTF 3.3.3, ADTF Display Toolbox 3.1.0
Requester's Priority:	Normal	**Platform:**	Ubuntu 16.04 64bit
Support Level:	2nd Level	**Topic:**	DisplayTB::Common
Resolution:	Known Problem	**FAQ Links:**	

Description

Supportanfrage

First try with using the default settings:

> By installing and using this software you will accept these additional
> License Agreements.
>
> Do you accept all the terms of the preceding license agreement?
> (yes/[no]):yes
>
> Performing system checks ...
> supported platform ... ok
>
> Please choose your installation type:
> 1: Install into the ADTF addons directory
> 2: Install into a separate directory
> ([1]/2): 1
>
> Please enter the directory where ADTF is installed
> ([/home/user/adtf]):
>
> Unable to find ADTF installation at /home/user/displaytoolbox

Next try with typing the installation directory:

> Do you accept all the terms of the preceding license agreement?
> (yes/[no]):yes
>
> Performing system checks ...
> supported platform ... ok
>
> Please choose your installation type:
> 1: Install into the ADTF addons directory
> 2: Install into a separate directory
> ([1]/2): 1
>
> Please enter the directory where ADTF is installed
> ([/home/user/adtf]):/home/user/adtf
>
> Found ADTF installation at /home/user/adtf
>
> This ADTF version (Version
> 3.3.3) does not meet the requirements! At least ADTF version 3.3.0 is required. Will now exit ...
> user@virtubuntu:~/adttinst$

I find no way to get it installed in the adtf/addons

Lösung

Known Problem -> ADISTB-833
Workaround: Install and copy manually

History

#1 - 2018-10-16 08:22 - hidden

- Status changed from New to In Progress

- Private changed from Yes to No

- Topic set to DisplayTB::Common

#2 - 2018-10-16 08:23 - hidden

- Status changed from In Progress to Customer Feedback Required

- Resolution set to Known Problem

Hi Kirsten,

ja, das sollte aber bekannt sein, siehe Change Log oder auch [ADTF Display Toolbox 3.1.0 is now available](#).
Da der Installer künftig ja entfällt, wird das Problem indirekt behoben werden.

Workaround für aktuell steht in der Release News.

#3 - 2018-10-16 08:37 - hidden

Hi Florian,

ok, hab an der falschen Stelle gesucht. Sorry.

#4 - 2018-10-16 08:55 - hidden

- Description updated

- Status changed from Customer Feedback Required to To Be Closed

- Product Issue Numbers set to https://www.cip.audi.de/jira/browse/ADISTB-833

#5 - 2018-10-16 08:55 - hidden

- Status changed from To Be Closed to Closed