Public Support - Support Request #5773

Example of Support Toolbox does not work with ADTF 3.3.x

2019-01-17 15:34 - hidden

Status:	Closed		
Priority:	Normal		
Category:			
Customer:	AUDI	**Product Issue Numbers:**	
Department:		**Affected Products:**	ADTF 2.14.2, ADTF 3 Support Toolbox 3.0.0, ADTF 3.2.1, ADTF 3.3.3
Requester's Priority:	Normal	**Platform:**	Windows 10 64bit
Support Level:	2nd Level	**Topic:**	ADTF3SupportTB::Common
Resolution:	Solved Issue	**FAQ Links:**	

Description

Supportanfrage

While trying to use the adtf3-support-toolbox in conjunction with the
"C:\SDK\ADTF\2.14.2\addons\adtf3-support-toolbox\src\examples\sessions\demo\run.sh" script I noticed that the
adtf2_support.adtfplugin is no longer being deployed with ADTF 3.3.* (3.3.3 in my case).
Is this a bug or is the support toolbox no longer being supported?

Initial Setup:
ADTF 3.3.3 with support toolboxes
ADTF 2.14.2 with support toolboxes

Working Setup:
ADTF 3.2.1 with support toolboxes
ADTF 2.14.2 with support toolboxes

Lösung

The example project is not working with ADTF 3.3.x due to changes regarding plugins and class ids.
Please see the [Release Mail](#)

You will also find a small tooling to update the session of the Support Toolbox.

History

#1 - 2019-01-18 09:45 - hidden

- Project changed from Public Support to 11

- Status changed from New to In Progress

- Topic set to ADTF3SupportTB::Common

- Customer set to AUDI

#2 - 2019-01-18 09:48 - hidden

- Status changed from In Progress to Customer Feedback Required

Hi Rick,

yes, the example project is not working with ADTF 3.3.x due to changes regarding plugins and class ids.
Please see the [Release Mail](#)

You will also find a small tooling to update the session of the Support Toolbox.

Please let me know if this solves your problem.

#3 - 2019-01-29 13:49 - hidden

- Project changed from 11 to Public Support

- Subject changed from ADTF 2/3 Support to Example of Support Toolbox does not work with ADTF 3.3.x

- Description updated

- Status changed from Customer Feedback Required to To Be Closed

- Private changed from Yes to No

- Resolution set to Solved Issue

No customer feedback but solved from our side.
Issue will be closed.

#4 - 2019-03-08 14:18 - hidden

- Status changed from To Be Closed to Closed

- Affected Products ADTF 3 Support Toolbox 3.0.0 added