

Public Support - Support Request #6925

Confusions about converting from .dat to idtb.dat

2019-04-23 08:15 - hidden

Status:	Closed	
Priority:	Normal	
Category:		
Customer:	DAIMLER	Product Issue Numbers: https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-Since-ADTF-340-I-cannot-install-Toolboxes-Device-300-Calibration-300-and-Display-320-int-o-ADTF-
Department:		Affected Products:
Requester's Priority:	Normal	Platform:
Support Level:	2nd Level	Topic: ADTF::Datexporter
Resolution:	Not Supported Scope	FAQ Links:
Description Supportanfrage When I am using ADTF to convert .dat files to idtb.dat files, sometimes I only select one .dat file, but I notice that the converted result is a very long files(time is much longer than my selected file). Is there any trick that I need to notice? Lösung Unfortunately we cannot help or assstist you, we don't have such an exporter sink. I guess you should contact XKrug, because the IDTB Toolbox is their product and I guess the exporter is part of it ? But this is definetly out of our supported scope.		

History

#1 - 2019-04-23 09:09 - hidden

- Project changed from Public Support to 9
- Status changed from New to In Progress
- Topic set to ADTF::Datexporter
- Customer set to DAIMLER

#2 - 2019-04-23 09:12 - hidden

- Status changed from In Progress to Customer Feedback Required
- Resolution set to Not Supported Scope

Hi,

unfortunately we cannot help or assstist you, we don't have such an exporter sink.
I guess you should contact XKrug, because the IDTB Toolbox is their product and I guess the exporter is part of it ?

But this is definetly out of our supported scope.

#3 - 2019-04-25 08:50 - hidden

- Project changed from 9 to Public Support
- Subject changed from confusions about conversion from .dat-->idtb.dat to Confusions about converting from .dat to idtb.dat
- Description updated
- Status changed from Customer Feedback Required to To Be Closed
- Private changed from Yes to No
- Product Issue Numbers set to

<https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-Since-ADTF-340-I-cannot-install-Toolboxes-Device-300-Calibration-300-and-Display-320-into-ADTF->

#4 - 2019-07-19 08:12 - hidden

- Status changed from *To Be Closed* to *Closed*