

## Public Support - Support Request #6925

### Confusions about converting from .dat to idtb.dat

2019-04-23 08:15 - hidden

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Category:</b>	
<b>Customer:</b> DAIMLER	<b>Product Issue Numbers:</b> <a href="https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-Since-ADTF-340-I-cannot-install-Toolboxes-Device-300-Calibration-300-and-Display-320-int-o-ADTF-">https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-Since-ADTF-340-I-cannot-install-Toolboxes-Device-300-Calibration-300-and-Display-320-int-o-ADTF-</a>
<b>Department:</b>	<b>Affected Products:</b>
<b>Requester's Priority:</b> Normal	<b>Platform:</b>
<b>Support Level:</b> 2nd Level	<b>Topic:</b> ADTF::Datexporter
<b>Resolution:</b> Not Supported Scope	<b>FAQ Links:</b>
<b>Description</b>	
<b>Supportanfrage</b>	
<p>When I am using ADTF to convert .dat files to idtb.dat files, sometimes I only select one .dat file, but I notice that the converted result is a very long files(time is much longer than my selected file). Is there any trick that I need to notice?</p>	
<b>Lösung</b>	
<p>Unfortunately we cannot help or assist you, we don't have such an exporter sink. I guess you should contact XKrug, because the IDTB Toolbox is their product and I guess the exporter is part of it ?</p> <p>But this is definitely out of our supported scope.</p>	

#### History

##### #1 - 2019-04-23 09:09 - hidden

- Project changed from Public Support to 9
- Status changed from New to In Progress
- Topic set to ADTF::Datexporter
- Customer set to DAIMLER

##### #2 - 2019-04-23 09:12 - hidden

- Status changed from In Progress to Customer Feedback Required
- Resolution set to Not Supported Scope

Hi,

unfortunately we cannot help or assist you, we don't have such an exporter sink.  
I guess you should contact XKrug, because the IDTB Toolbox is their product and I guess the exporter is part of it ?

But this is definitely out of our supported scope.

##### #3 - 2019-04-25 08:50 - hidden

- Project changed from 9 to Public Support
- Subject changed from confusions about conversion from .dat-->idtb.dat to Confusions about converting from .dat to idtb.dat
- Description updated
- Status changed from Customer Feedback Required to To Be Closed
- Private changed from Yes to No
- Product Issue Numbers set to

<https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-Since-ADTF-340-I-cannot-install-Toolboxes-Device-300-Calibration-300-and-Display-320-into-ADTF->

**#4 - 2019-07-19 08:12 - hidden**

- Status changed from *To Be Closed* to *Closed*