

Public Support - Support Request #7915

ADTF 3.x on Ubuntu 18.04 running on VirtualBox 6.0 - Software rendering

2019-07-22 16:30 - hidden

Status: Closed	
Priority: Normal	
Category:	
Customer: MAN	Product Issue Numbers: https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-The-ADTF-Configuration-Editor-starts-but-the-window-content-is-either-black-or-corrupted
Department:	Affected Products: ADTF 3.3.3, ADTF 3.5.0
Requester's Priority: Normal	Platform: Ubuntu 18.04 64bit
Support Level: 2nd Level	Topic: ADTF::CE
Resolution: Solved Issue	FAQ Links:
Description	
Supportanfrage:	
Wir haben versucht ADTF 3 (3.3.3 und 3.5) einer Ubuntu 18.04 x64 auf einer virtuellen Maschine (VirtualBox 6.0) zu installieren. Leider lassen sich Anwendungen die eine graphische Oberfläche benötigen nicht starten.	
1image001.png1	
Können Sie uns bitte damit helfen?	
Lösung:	
Problem war wohl das Software Rendering bzw QtQuick. Siehe FAQ The ADTF Configuration Editor starts but the window content is either black or corrupted.	

History

#2 - 2019-07-23 09:02 - hidden

- Status changed from New to In Progress
- Topic set to ADTF::CE
- Affected Products ADTF 3.3.3, ADTF 3.5.0 added
- Platform Ubuntu 18.04 64bit added

#3 - 2019-07-23 09:04 - hidden

- Project changed from Public Support to 15
- Description updated
- Status changed from In Progress to Customer Feedback Required

Hallo Florin,

ich vermute das Rendering, siehe

<https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-The-ADTF-Configuration-Editor-starts-but-the-window-content-is-either-black-or-corrupted>

Hilft dir das weiter ?

#4 - 2019-07-23 09:04 - hidden

- Customer set to MAN

#5 - 2019-07-23 09:51 - hidden

Hallo Florian,

danke schön! Jetzt startet die Applikation!

#6 - 2019-07-23 13:10 - hidden

- Project changed from 15 to Public Support
- Subject changed from ADTF 3.x on Ubuntu 18.04 running on VirtualBox 6.0 to ADTF 3.x on Ubuntu 18.04 running on VirtualBox 6.0 -
- Description updated
- Status changed from Customer Feedback Required to To Be Closed
- Resolution set to Solved Issue

#7 - 2019-07-23 13:10 - hidden

- Subject changed from ADTF 3.x on Ubuntu 18.04 running on VirtualBox 6.0 - to ADTF 3.x on Ubuntu 18.04 running on VirtualBox 6.0 - Software rendering

#8 - 2019-07-23 13:18 - hidden

- Status changed from To Be Closed to Closed
- Private changed from Yes to No
- Product Issue Numbers set to <https://support.digitalwerk.net/projects/download-center/wiki/FAQ's#Q-The-ADTF-Configuration-Editor-starts-but-the-window-content-is-either-black-or-corrupted>

Files

image001.png	47.1 KB	2019-07-22	hidden
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