

## Public Support - Support Request #7996

### EBPRODUCTSUPPORT-4439 Known Problem report is missing

2019-08-01 08:30 - hidden

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Category:</b>	
<b>Customer:</b> ELEKTROBIT	<b>Product Issue Numbers:</b>
<b>Department:</b> SUPPORT	<b>Affected Products:</b> ADTF Device Toolbox 2.7.1
<b>Requester's Priority:</b> Normal	<b>Platform:</b> Ubuntu 14.04 64bit, Windows 7 64bit
<b>Support Level:</b> 3rd Level	<b>Topic:</b> DeviceTB::Doc
<b>Resolution:</b> Solved Issue	<b>FAQ Links:</b>
<b>Description</b>	
<b>Supportanfrage</b>	
in der neuen Device Toolbox das known-problems.pdf sieht nicht richtig aus. Soll das so an die Kunden gehen?	
<b>Lösung</b>	
Installer wurden aktualisiert und hochgeladen.	

#### History

##### #1 - 2019-08-01 08:46 - hidden

- Subject changed from EBPRODUCTSUPPORT-4439 [Download Center] News: ADTF Device Toolbox 2.7.1 is now available to EBPRODUCTSUPPORT-4439 Known Problem report is missing

- Description updated

- Status changed from New to In Progress

- Private changed from Yes to No

- Topic set to DeviceTB::Doc

- Support Level changed from 2nd Level to 3rd Level

- Customer set to ELEKTROBIT

- Department set to SUPPORT

@Frank: Was ging da schief ? Können wir eins nachliefern und danebenlegen ? Unterscheiden wird es sich kaum zu 2.7.0...

##### #2 - 2019-08-01 08:49 - hidden

- Affected Products ADTF Device Toolbox 2.7.1 added

##### #3 - 2019-08-01 15:09 - hidden

- Status changed from In Progress to To Be Closed

- Resolution set to Solved Issue

- Platform Ubuntu 14.04 64bit, Windows 7 64bit added

Hallo Anja,

danke für den Hinweis, ich habe einen aktualisierten Installer im Downloadbereich hinterlegt.

Gruß

Frank

##### #4 - 2019-08-05 08:19 - hidden

Gut, ich habe es bei uns hochgeladen. Danke.

Best regards,  
Anja Winkler  
EB Assist ADTF Support-Team

**#5 - 2019-08-05 08:20 - hidden**

- *Description updated*

**#9 - 2019-08-08 18:13 - hidden**

- *Status changed from To Be Closed to Closed*

**Files**

---

known-problems.pdf	40.4 KB	2019-08-01	hidden
--------------------	---------	------------	--------